

Organization brief

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Primary source: Darronhold organization brief in AI Workshop Studio

Who we are

Darronhold Bridge is a community-services and knowledge-access organization that helps community-serving teams turn complicated information into resources people can understand and use.

Our mission: Turn complicated information into practical pathways people can use.

We connect careful source work, accessible resource design, and practical learning so useful knowledge can travel beyond the person who holds it.

Who we serve

Our partners include:

- Public libraries and community centers
- Adult-learning and workforce-development programs
- Small nonprofits and community-service organizations
- Educational programs, their staff, and volunteers

Resources ultimately support **community learners** using a guide or learning experience, **partner staff** and volunteers who adapt and maintain materials, and **facilitators** who lead learning activities.

Our four program areas

Community Learning

Develops practical learning experiences that help people understand unfamiliar tools, systems, and information. Outputs include digital- and AI-literacy workshops, staff and volunteer training, facilitator guides and learning activities.

Resource Design

Turns complicated source material into clear resources that people can find, understand, and act on. Outputs include plain-language guides and checklists, resource maps and orientation materials, resource briefs and reference collections.

Partner Enablement

Helps community-serving teams capture, organize, and share knowledge so colleagues can continue the work with enough context. Outputs include reusable staff resources, partner handoffs and accessible documentation, repeatable knowledge-sharing workflows.

Knowledge Stewardship

Maintains reusable concepts, methods, activities, and reference material so programs can build on work that already exists. Outputs include maintained Knowledge Atlas entries, source notes and related references, classifications and review records.

The Knowledge Atlas

The Knowledge Atlas is Darronhold Bridge's maintained internal knowledge system. Staff use it when developing programs, guides, workshops, and partner resources.

It brings together terms and concepts, frameworks and mental models, reasoning and prompting methods, exercises, workshop activities, facilitation approaches, evaluation methods, templates, and related references.

Entries may carry classifications, audience labels, tags, source information, related terms, intended learning uses, and review states. These help staff find and evaluate material; inclusion in the Atlas does not mean an item is ready for every audience or use.

A framework offers a structure for thinking; a method describes an approach to doing; an exercise creates a chance to practice. Staff select and adapt these to a particular audience and purpose.

Shared resource vocabulary

Resource brief: A concise explanation of a resource's purpose, audience, source material, and intended use.

Facilitator guide: Support for the person leading a learning experience, including its goals, preparation, activities, discussion prompts, and adaptations.

Partner handoff: A contextual overview that helps another person continue a piece of work, including current materials, open questions, and next decisions.

Resource map: An organized view of available resources and how they relate, so people can find the material appropriate to their need.

How we approach knowledge

Clarity before complexity

We explain the useful idea before introducing specialist language. Plain language keeps the meaning and removes unnecessary decoding.

Context matters

We make the purpose, audience, and origin of a resource visible so people can judge whether it fits their situation.

Verify before amplifying

We distinguish what a source establishes from interpretation, uncertainty, and questions that still need investigation.

Preserve the source

We keep source information connected to adapted material so explanations can be checked, corrected, and updated.

Build for reuse

We create resources colleagues can find, understand, and adapt. Shared knowledge should not depend on one person's memory.

Human judgment stays involved

People remain responsible for usefulness, accuracy, accessibility, and suitability. Tools can assist the work; they do not settle those judgments.

Accessibility is part of the work from the beginning: readable language, clear structure, usable formats, and alternatives suited to the people using a resource.

A **plain-language pass** reviews whether a resource is understandable and usable for its intended audience. It does not replace checking its sources or accuracy.

Training scenario

Darronhold Bridge is a fictional organization created for an educational exercise. This website does not provide real services.